



SOUTHERN WHOLESALE FLOORING CO.

Material Return Policy

- Material must be returned within 30 days of date of invoice
- Our truck drivers must have a signed return authorization prior to pickup
- Material will be inspected upon arrival at SWF warehouses
- Cartons and material must be in excellent condition – suitable for delivery to our most demanding dealer.
- No broken cartons accepted
- No discontinued material accepted
- A 15% restocking fee will be charged
- Delivery fees are not refundable

Carton Products

- Full unopened cartons only
- Not accepted if dye lot run number is not in SWF current inventory
- Not accepted if it was special ordered from factory

Carpet

- ShawMark & Indoor Outdoor rolls must be longer than 10'. Subject to 25% restocking fee
- Faus Carpet Tiles Full carton only subject to 20% restocking fee
- No open rolls or boxes accepted and No faded rolls accepted

Tools

- Must be unused and in new condition
- Used tools are sent to manufacturer for repair and subject to a charge

Pre-finished Wood

- Only full, unopened cartons accepted
- Damaged cartons not accepted
- Cabin/Tavern Grade is not returnable

Solid Unfinished Wood and Moldings

- Unfinished Wood and Moldings – no returns accepted

Adhesive and Sundries

- Material must be returned within 30 days of date of invoice
- Material must be unopened and no visible damage to the packaging
- Closeout products or Expired products are not returnable
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Mannington Products

- All products are subject to a 20% restock fee and handling fee
- Non stocking products are not eligible for return