

SAPPHIRE PLANK Installation & Maintenance

Tools Required

Utility Knife - Tape Measure & T Square - Straight Edge – Spacers – Vinyl Floor Cutter or Saw
Do not use foam underlayment under Luxury Vinyl Plank – Only LVP approved underlayments like SoundBuffer are recommended.

6mil Poly or LVP approved Underlayment is required for all concrete subfloor installations.

Prior to installation

- Carefully check flooring material for any defects. Contact your supplier immediately if any defect is found.
- Store flat and remove material from packaging to allow material to acclimate to conditions in the room of installation.
- Room temperature shall be no less than 65 ° F (18°C) for 48 hours before, during and after installation.
- Work from multiple boxes to blend floor beautiful pattern.
- Remove quarter round, baseboard molding or cove base.
- Undercut doorway moldings the thickness of the flooring.
- Cartons must be stored flat at all times.
- Protect carton corners from damage.

The Subfloor

- Subfloors must be structurally sound, solid, stable, level within 3/16" in 10 ft. (4.7mm in 3m).
- Cracks and holes must be filled and free of voids or humps in the subfloor which can cause the planks from locking properly.
- Surface must be clean of dirt oil, glue residue etc. Carpet staples or adhesive residue should be removed prior to installation.

Although Sapphire Luxury Vinyl planks are waterproof, they do not act as a moisture barrier. Your subfloor should be completely dry prior to installation and moisture readings should be preformed on subfloor. If high moisture is present please contact the retailer or distributor who can suggest many options when dealing with high mver's in the subfloor. 6mil poly is required on concrete subfloor.

SAPPHIRE PLANK may be installed over most smooth, single layer, hard surface existing flooring. Check flooring for any curled areas around the perimeter or at seams and repair if necessary. Use of a good quality cementation based embossing leveler to smooth and fill the existing floor is recommended for any uneven floors.

Substrate Preparation

- SAPPHIRE PLANK is a floating floor and should not be glued or nailed to the substrate.
- SAPPHIRE PLANK is intended for indoor use only Determine in which direction the planks will be installed. To make the room appear larger or if installing in very small rooms or hallways, it is preferable to lay the planks parallel to the longest room dimension.
- Do not install cabinets on planks. Install flooring around cabinets and use molding.
- Carefully measure the room to determine squareness and also to determine the width of the last row of planks. If the width of the last row of planks is less than 2" (50mm), excluding the tongue, the width of first row of planks will have to be cut accordingly.
- A minimum 5/16" (8.2mm) expansion space is required around the perimeter of the room and all vertical objects.

Inspect all planks for visible defects and damage before and during installation.

Do not install damaged planks. If visible defects are found stop installation and contact your place of purchase. Any flooring installed with visible defect is considered acceptable to owner and may void manufacturers warranties.

Installation

1. Begin laying planks from the left side of the starting wall and work to the right side. The tongue side of the plank shall face the starting wall.
2. Place 5/16" (8.2mm) spacers between the short and Jong side of the planks and the wall. Always position 1 spacer between the wall and where the planks join.
3. The end Joints of the planks in the first row are assembled by Inserting the tongue side into the groove side of the previous plank at a low. Gradually lower the plank down flat until the end joint closes, insuring that planks are perfectly aligned. Install remaining full planks in the first row.
4. The last plank in the first row will need to be cut. Measure the distance between the wall and the surface of the last full plank. Subtract 5/16" (8.2mm) from this measurement to allow for the spacer.
5. If this measurement is less than 8" (20.3cm), the length of first plank in the row must be cut. This will allow for a longer plank at the end of the row. The first and last plank in each row must be at east 8" (20.3cm) in length. Planks are cut using a sharp utility knife and straight edge/carpenters square.
6. Score the surface of the plank with an utility knife, and then snap the plank at the score line.
7. The remaining piece cut off from the last plank in the first row may serve as the first plank in the second row provided it is at least 8" (20.3cm) long. Always stagger end joints from row to row a minimum of 8" (20.3cm). Always use cut edges on outside edges to be covered by molding to improve appearance.
8. Install the long side of the first plank of the second row. Remember to place a 5/16" (8.2mm) spacer between the wall and the short side of the plank. Insert the tongue side into the groove side of the previous row at a low and lower lat to the substrate.
9. Install the second plank in the second. Position the long side of the plank with the tongue side overlapping the groove of the planks in the previous row approximately 1/8". Then, the end joint into the previous plank. The plank up and gently push forward until the plank locks into the previous row. Continue installing remaining planks in second row. It is important to make sure that the first two rows are straight and square, as they will affect the entire installation.
10. Continue working from left to right, row by row. Be sure to maintain a 5/16" space around all walls and vertical objects and maintain a random appearance. Offset end joints a minimum of 8" (20.3cm).

Finishing the installation

- After all planks have been installed remove spacers from perimeter of room.
- Install transition moldings. Do not fasten any moldings through the flooring.
- Pre-drill and install quarter round or baseboard molding. Molding must be sufficient size to cover the 5/16" (8.2mm) space. Do not fasten moldings through the flooring. Fasten into the wall.
- Use plywood to cover the top of the flooring when moving heavy furniture or appliances into position.
- Use proper floor protectors under the legs of furniture. Teflon protectors are best
- Post installation temperature must be maintained between 65°F and 100° F. Relative humidity must be maintained between 40% and 70%.

Maintenance

Clean regularly with a damp mop with a vinyl floor cleaner such as Capture Vinyl cleaner or Lamanator Plus Vinyl Cleaner. Do not use excessive water.

1. First, sweep and vacuum the floor to ensure removal of all loose dust, dirt, and debris. Next, using a mop or Terry mop, clean the floor surface. Use warm, clean water, ring several times or as needed, the use a dry mop or wet vacuum to remove the water and allow to dry. Use Vinyl floor cleaner if needed.
2. Do not allow pets with unclipped nails to damage your vinyl flooring. It may result in severe scratching to the surface. High-heeled shoes that do not have proper tips on the heels may also cause damage to your floor.
3. Avoid exposure to direct sunlight for prolonged periods of time. During peak sunlight hours, use drapes or blinds to minimize the direct sunlight on the vinyl flooring. Most types of flooring will be affected by continuous strong sunlight. In addition, excessive temperatures are not good for resilient floors. Some heating and/or air conditioning in vacant homes should be considered. Long term continuous temperatures inside over 95F combined with strong direct sunlight will damage the flooring and cause the installation to fail.
4. Do not wax your vinyl flooring. The surface of your floor is very dense and nonporous, which prevents wax from penetrating and thus builds up a bed for yellowing and dirt collection. The same non-porous feature also provides all the protection against wear and staining that you will need.
5. If your floor has been exposed to excessive amounts of water due to flooding, do not panic, SAPPHIRE PLANK is waterproof. Simply remove the water as quickly as possible using a water pump, fans and a dehumidifier. A dehumidifier should be promptly turned on in the room to reduce the moisture levels back to normal. Do not dry the room below the normal moisture level that existed previously.

25 Year Residential / 5 Year Light Commercial Warranty

Warranty from date purchased your flooring will be free from manufacturing defects and will not wear through when installed and maintained per instructions supplied. This guarantee applies only to the original end user and proof of purchase is required for all claims. The guarantee is for replacement or refund of the material only, no labor. Manufacture reserves the right to either repair or replace product. Claims for wear must show a minimum dime size area. This warranty does not apply to: (a) material degradation caused by cuts, tears, punctures, soiling, staining or other abuse; (b) delamination issues related to improper substrate preparation, excessive moisture in the substrate and improper leveling or patching compounds (c) improper installation and (d) animal fat and grease exposure (e) high-heeled shoes, carts furniture and chairs without protective pads. The warranty is non-transferable.

WARRANTY POLICIES

Any warranty for a product distributed by Southern Wholesale Flooring Company ("Southern") is provided by the manufacturer and is subject to terms specified by that manufacturer regarding product inspection and acclimation, installation, environment control, continuing maintenance and appropriate use. Product packages include specific warranty information and installation instructions, and such information may also be provided on the Southern website. If you cannot locate the manufacturer's installation instructions and warranty information, you must contact Southern for the replacement instructions prior to installation. In all cases, failure to follow the manufacturer's instructions will void any and all warranties.

Southern will assist the consumer and / or the selling dealer in filing claims with the manufacturer. Except as offered by the manufacturer, Southern, as the distributor, disclaims all express or implied warranties (including, but not limited to, warranties for merchantability and fitness for particular purpose). Southern's liability for a defective product, if any, shall be limited to a credit of the purchase price from Southern for any uninstalled product, with apparent manufacturing defects, reported to Southern in writing within fifteen days of the date of purchase. Southern will not be responsible for incidental and /or consequential damages. Some states do not allow limitations or exclusions on strict liability, implied warranties, incidental damages and / or consequential damages, so these limitations may not apply to you.

Southern does, from time to time, offer items which are designated as cabin, tavern, thrift, seconds, etc. or are sold on close out. Notwithstanding other provisions of the Warranty Policies, such items